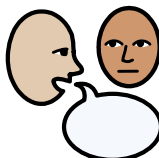


What can I do if I want to make a complaint? 



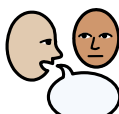
Step 1

Talk to  the class teacher or the Deputy Head of Care

This helped 

This didn't help 

Step 2

Talk to a member of Senior Leadership 



This helped 

This didn't help 

Step 3

Raise a formal Stage 1 complaint to the headteacher

This helped 

This didn't help 



Step 4

Raise a formal Stage 2 complaint to the Chair of Governors, Trystan Williams

This helped 

This didn't help 

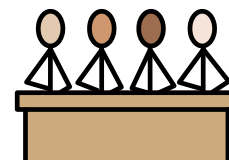


Step 5

Raise a formal Stage 3 complaint to be heard by a Governing Body Complaints Panel

This helped 

This didn't help 



Step 6

Raise complaint to the Trust MNSP - either the CEO or the Chair of Trustees.



Midsomer Norton
Schools Partnership

Step 7

Refer the complaint to the Local Education Authority



Department
for Education